

Prize Details

1.1 Prize package for 2 adults includes:

A. **Return Economy flights from Dublin to Toronto** including taxes and fees with **Air Canada Rouge**. Confirmation of flights to be made one month before intended travel. Tickets are not valid for any other destination.

Travel to take place between:

1st May 2017 to 30th April 2018 all dates are subject to availability and confirmation by **Air Canada** and it may be difficult to obtain first choice flights during peak travel periods including but not restricted to bank holidays, school holidays, mid-term breaks or sporting events. While every effort will be made to facilitate the winners with their requests for specific travel dates Air Canada reserves the right to choose specific flights and dates for the winner and guest.

Tickets are non-transferrable and non-refundable and will only be issued to the e-mail address provided by the winner. Economy flights available from Dublin International Airport only. Winner and guest must have full passport valid for at least 6 months at time of travel. Any necessary visas (including ETA) are responsibility of winner and guest. Frequent Flyer points or miles cannot be accrued on flights. Air Canada serves the right to change its schedule at short notice and in such event passengers will be advised via e-mail.

B. **3 nights' accommodation in a hotel in Toronto, with a four-star rating**, based on sharing a double or twin room and Daily breakfast. daa will book accommodation only once flights have been confirmed by the winner.

A valid credit or debit card will be required for security deposit purposes when checking into hotel accommodation; Hotel accommodation is based on two adults sharing one double or twin room; Hotel will be selected by prize provider at their sole discretion.

C. **Complimentary Dublin Airport car parking for one car, fast track for two people and access to the executive lounge for two people at Dublin Airport** must be booked on line at www.dublinairport.com.

1.2 All elements of the prize must be taken at the same time. Once booked, the prize cannot be altered or amended; At least one traveller must be aged 18 or over. Where any travellers are aged under 18, they

must have prior parental or guardian permission. The prize excludes domestic ground transfers. The prize excludes meals and drinks, excursions, attractions, treatments, car hire, visas and personal expenses and anything not expressly included in the prize. Winner and guest must have up to date travel insurance covering the period of travel.

Entry

2.1 Entry is open to residents of Northern Ireland only, aged 18 years or over unless otherwise specified.

2.2 Employees of daa plc **Air Canada** and any associated companies, prize sponsor and/or agencies associated with our competitions and their immediate families are ineligible to enter. Any such entries will be invalid. For these purposes, immediate family includes partner, grandchild, child, brother, step-brother, sister, step-sister, parent, step-parent, or grandparent of you or your partner or anyone noted as next of kin on any legal document.

2.3 daa plc and Air Canada reserve the right to require proof of age and evidence to verify the identity of an entrant at any time, and may use any reasonable channels and methods available to carry out checks of any details provided by entrants.

2.4 You must submit your entry in accordance with the instructions specified in the competition promotion.

2.5 A competition may have a maximum number of times you may enter which will be specified in the competition promotion. If you chose to enter above this maximum, your entry will not be counted and you may still be charged.

2.6 The opening and closing date and time for entries is as indicated in the Competition Information. Any entries received before or after these times will be disregarded.

2.7 Entry to the competition must be by the applicable method and in accordance with the deadlines as indicated in the competition information provided.

Valid entries

3.1 Any entries which are incomplete, incorrect, inaudible, incomprehensible, or not received by daa plc and Air Canada by the due deadline will be void, but may still be charged.

3.2 An entry to the competition will be deemed to be invalid where an entrant has evaded payment of any applicable entry charges.

3.3 In the event of any fault, mistake, misunderstanding or dispute concerning the correctness or acceptability of any answers given by entrants, or the operation of any part of the competition, network or phone system, the decision of daa plc and Air Canada shall be final and no correspondence will be entered into.

3.4 daa plc and Air Canada will not be liable to reimburse expenses incurred in making an invalid entry and no refund will be made for the cost of any entry.

3.5 daa plc and Air Canada reserves the right to reject bulk entries.

Prizes

4.1 Only one prize per person is permissible, except where otherwise stated in the Competition Information.

4.2 The prize is as specified in the Competition Information. The winner is solely responsible for all insurance, applicable taxes, passport and for any costs, expenses and charges not included in the prize description in the Competition Information. The prize is also subject to any terms and conditions of the manufacturer or supplier.

4.3 The winner is randomly selected from all the correct and valid entries, the draw will take place on the date indicated in the Competition Information.

4.4 The winner will be notified on the date the winning entry is selected or as soon as practical thereafter, or as otherwise indicated in the Competition Information. You will be contacted on the phone number provided when entering the competition. You will be asked to specifically confirm that you are resident in NI, that you are not related to any daa plc or Air Canada employee or prize sponsor employee and that you are aged at least 18 years of age or otherwise if stated in the Competition Information, dependant on the competition.

You will have a specified fixed time period in which to claim your prize, usually 15 days unless otherwise specified in the Competition Information. Failure to respond within the specified time period may result in forfeiture of the prize although daa plc and Air Canada will make reasonable efforts to contact the winner to ensure this does not happen. However, daa plc and Air Canada reserves the right to offer the prize to the next eligible entrant and thereafter until a winner is found.

4.5 Prizes which are 'time critical' (i.e.: concert or holiday with specific prize date shorter than 15 days) will be indicated within the competition promotion. Entrants entering these competitions will be required to be available to meet the prize requirements or otherwise be deemed eligible. Every effort will be made (calling three times within a three hour period if necessary) to contact the winner in these cases giving the winner the longest possible time to get in touch. If the winner is unable to be contacted within a reasonable time to claim a prize of this nature, the prize will be offered to the next eligible entrant and thereafter until a winner is found.

4.6 daa plc and Air Canada may refuse to provide a prize, or may seek its recovery, in the event of non-entitlement under these Terms or an entrant's breach of these Terms, or the Competition Information, or fraud or dishonesty.

4.7 daa plc and Air Canada reserve the right in their sole discretion to withhold delivery of a prize until proof of eligibility and identity has been confirmed and to disqualify the entrant in the event this is not provided, within any period specified by daa plc and **Air Canada**.

4.8 daa plc and Air Canada endeavour to deliver the prize to the winner within twenty eight (28) days from the date of the claim, unless otherwise specified in the Competition Information. Delivery restrictions may apply to specific competitions.

4.9 No cash equivalent or alternative prize will be given and the prize is non-transferable and non-exchangeable. However, daa plc and Air Canada reserves the right to change the prize due to circumstances beyond its control or to offer an alternative of similar value.

Liability

5.1 Nothing in these terms and conditions restricts your statutory rights as a consumer. For more details on your statutory rights you should contact the Competition and Consumer Protection Commission or local Citizens Information.

5.2 daa plc and Air Canada exclude liability for any fault, malfunction, damage, loss or disappointment suffered by any entrant howsoever arising from participating in any competition whether due to any error, omission or other cause by daa plc and Air Canada, its employees, agents or others to the fullest extent permitted by law. In particular, daa plc and Air Canada are not responsible for any damage or loss caused to an entrant where such damage or loss is not reasonably foreseeable including where the damage or loss results from either daa plc or Air Canada breach of these terms and conditions.

5.3 daa plc and Air Canada do not accept liability for any damage or loss caused to you where you are not entering into a competition as a consumer.

5.4 daa plc and Air Canada cannot promise that the various processes involved in providing the competition will be free from errors or omissions nor that they will be available uninterrupted and in a fully operating condition at all times. These services may be suspended temporarily and without notice in the case of system failure, maintenance or repair or for reasons reasonably beyond the control of daa plc and Air Canada. daa plc and Air Canada will not be liable to you or to any other person in the event that all or any part of these services are discontinued, modified or changed in any way.

5.6 Nothing in these terms and conditions shall exclude or limit daa plc's and Air Canada liability for death or personal injury caused by their staff or supplier's negligence or for fraud.

Standard terms

6.1 In the event that any entrant does not, or is unable to comply with these Terms and Conditions or

the Competition Information, daa plc and Air Canada shall be entitled at its sole discretion to disqualify such entrant, without any further liability to such entrant. Entrants must comply with any directions given to them by daa plc and Air Canada including in relation to any and all relevant laws, rules and regulations, and where applicable, compliance with relevant broadcasting authorities.

6.2 These terms and conditions shall be exclusively governed by and construed in accordance with Irish law.

6.3 Please note that calls may be recorded to ensure that competition entries are captured and for staff training and quality control purposes.

6.4 daa plc and Air Canada reserves the right to withdraw or amend any competition as necessary due to circumstances outside its reasonable control.

6.5 Competition winners may be required to take part in publicity activity associated with the competition. daa plc and Air Canada (or any third party nominated by daa plc and Air Canada) may exercise its sole discretion to use the winner's (and, if applicable, their companion's) name and image and their comments relating to the prize and competition experience for future promotional, marketing and publicity purposes in any media without notice and without any fee being paid.

6.6 daa plc and **Air Canada** reserve the right to change these terms and conditions upon the placement of any amendments/updates on the website at www.dublinairport.com/competitions.

Data protection

7.1 Information and data which is provided by entrants when they enter ("personal data") will be held and used by **Bauer Consumer Media Limited** (with company number 01176085) or **Bauer Radio Limited** (with company number 01394141), both of which are companies registered in England with registered offices at Media House, Peterborough Business Park, Lynch Wood, Peterborough, PE2 6EA, England in order to administer the competition. Entrants' personal data may also be passed to their mobile phone provider or to relevant regulatory bodies, the police or other authorities in the course of the investigation of any complaints or suspected unlawful activity or where requested by the phone provider in connection with the billing arrangements for the competition. Aggregate and non-personal data may also be used for the purpose of undertaking market research or in facilitating reviews, developments and improvements to relevant services. The winner is deemed to have consented to the release of his/her personal data to daa plc and Air Canada by entering this competition.

Competitions promoted on social media

8.1 By entering the Competition you agree that you are providing information to daa plc and Air Canada and not to any social media site.

8.2 By entering a competition on social media, you are required to comply with the terms of use of

the social media sites. daa plc and Air Canada shall not be responsible for any acts or failure to act within social media provider's terms.

8.3 The Competition (including its Promotion) is not sponsored, endorsed or administered by or associated with a social media provider. By entering and participating in a Competition using social media, you are agreeing to release the social media provider of any responsibility of damages that could possibly occur as a consequence of your participation.

Contact details

For a hard copy set of these terms and conditions or the name of previous winners, please send a SAE to Dublin Airport at the address below or using the e-mail address below, with the heading Dublin Airport Competition Information, including the name of the competition (if relevant), as specified in the Competition Information.

Unless otherwise stated in the competition promotion, the promoter is: Dublin Airport c/o Consumer Marketing, daa plc, 3rd Floor Cloghran House, Dublin Airport, County Dublin, Rep. of Ireland (Registered in the Republic of Ireland No 9401).