

DUBLIN AIRPORT STAKEHOLDERS FORUM

Minutes of Meeting of the Forum held on 27th Nov 2013

Chair: Dr. Danny O'Hare

Members Present:

Ms. Helena Merriman	St. Margaret's Concerned Residents
Finbarr Quigley	Portmarnock Community Association
Mr. Tom Simpson	Irish Environmental Network
Cllr. Eoghan O'Brien	Howth-Malahide LEA
Cllr. Tom Kelleher	Fingal Development Board Chairperson
Cllr. Ciaran Byrne	Swords-Balbriggan LEA
Ms. Siobhan Moore	DAA
Ms. Mary Taylor	Dublin City Council
Ms. Lorraine Sutton	Swords Community Council
Mr. Tony Lambert	Fingal Dublin Chamber

Apologies :

Mr. Gilbert Power	Fingal County Council
Mr. Kevin Moriarty	Fáilte Ireland
Mr. Deiric O'Broin	DCU
Mr. Michael Dawson	Fingal Tourism
Ms. Sandra Curtin	Santry Community Association
Cllr. Mary McCamley	Castleknock-Mulhuddart LEA
Mr. Flan Clune	Irish Tour Operations Federation
Mr. Bob Hilliard	DAA
Ms. Maura Cassidy	DAA
Mr. Peter Caulfield	Fingal County Council

Absent:

Mr. Liam Berney	ICTU
Mr. Billy Hann	IAA
Mr. Michael Landers	IMPACT
Mr. Niall Walsh	Aer Lingus
Ms. Alice Ratcliffe	St. Margaret's Community Association
Mr. Jonathan Heavey	Ryanair
Mr. Kieron Gargan	Cloghran Hill Residents Association
Mr. Christy McQuillan	SIPTU

In Attendance from Fingal Development Board.

Mr. Ciarán Staunton

Apologies were read and noted as above. The chair welcomed Cllr. Ciaran Byrne who was attending his first meeting replacing Cllr Gerry McGuire. The chair noted that Mr. Peter Caulfield was now the Acting Fingal County Manager. It was observed that Peter had recently suffered the loss of his wife, whereupon it was decided to write offering condolences on behalf of Dublin Airport Stakeholders Forum.

1. Minutes of Meeting 25th Sept 2013

Minutes of the previous were circulated, read, agreed and signed.

2. Matters Arising

It was noted that Cllr. Eoghan O'Brien will be chairman of the Environmental Working Group.

3. Executive Committee review of DASF

Owing to retirements and personnel changes in both DAA and FCC it had proven difficult to convene a meeting of the Executive Committee. It was decided not to proceed with the review until the early 2014.

4. Correspondence

No correspondence was received since the last meeting.

5. Activities Reports

(a) Fingal County Council Report

Mr. Ciarán Staunton gave a report of Planning Applications in hand and decided by the Council in relation to Dublin Airport. Within this two SIDS and three local planning applications and decisions were noted and discussed.

(b) Dublin Airport Authority Activities Report

Siobhan Moore summarised the key points of the reports from DAA which included General Activities, Air Quality, and Noise Monitoring. Selections of items were highlighted as follows:

- Quality of Services results continue to be positive
- The August 2013 data shows an 5% increase year to date. By the end of 2013 Dublin could well have risen to 21 million passengers. This has some way to go still to the 23.8 million in 2008 but it is showing signs of recovery
- More new routes are agreed and will be in place in April which should drive numbers and aircraft movements up
- Noise complaints continue to show heightened reports from Santry, but an individual in Portmarnock who accounts for 75% of all complaints
- Senior Management changes within Dublin Airport mean that Bob Hilliard will be moving out of the Operations area
- DAA won the Corporate Social Responsibility award from Fingal-Dublin Chamber

In discussion queries were raised in relation to:

- Complaint rises in Santry: it was clarified that DAA advertise about the temporary works taking place and explain these to the complainants
- It would be acceptable to remove outlier noise complaint data, like an individual who accounts for a large number of complaints. However, DAA wish to publish all complaints

It was decided that a letter of appreciation and congratulations would be drafted on behalf of the Forum and sent to Bob Hilliard, thanking him for his openness and also wishing him well for his new responsibility.

6. Feedback from Working Groups

(i) Passenger Services Working Group

No update is available from this working group as it is not meeting. The outgoing chair had been present when an suggestion/invitation to have older people from the Age-Friendly Alliance take a tour of Dublin Airport, which had subsequently taken place.

(ii) Environmental Working Group

Ciarán Staunton informed the meeting that the EWG met on the previous evening. The meeting discussed air quality, and noise monitoring in great detail and continued to build an understanding between the various sectors as to how the environmental issues are measured and controlled.

7. Economic Development Presentation

The chair stated that this item was requested at the last meeting. Mr. Peter O'Reilly was introduced as an Engineer of Fingal County Council who was assigned to the Greater Dublin Drainage (GDD) project. Peter gave a presentation indicating that the project had roots within the Greater Dublin Strategic Drainage Study, the outcome of which was that the region needed (a) a number of upgrades of small waste-water treatment centres and (b) a high capacity regional treatment centre. He outlined the process by which the proposed site at Cloghran was selected. He explained the features of the site and the outflow. He outlined that planning permission would be lodged with An Bord Pleanála in 2014, along with an EIS submission which would be ready in the coming weeks.

Peter was thanked for his presentation.

A number of observations/questions were recorded which were addressed by Peter. A selection of these are:

- An Bord Pleanála will hold an entirely new EIS related public consultation
- Not all of the wastewater produced in Kildare will pump to the proposed site
- Ringsend wasn't entirely successful with air treatment but has settled down
- Investigations of Birds and Archaeology are still pending
- The proposed site will allow for expansion, which Ringsend didn't do
- Processing is more efficient, driven by technology
- Road upgrades are part of the proposal for the development of the site
- DAA has not objected to the site or the proposal, though they have made observations
- The proposal current specifies the need for back-up and self-generated power
- The planned over-capacity is for 3 times the daily wet weather volume

On conclusion Peter stated that he was available to speak to any groups that required clarity on the project proposal.

8. Any other business

The calendar of upcoming meetings was agreed as follows:

- 12th March 2014
- 18th June 2014
- 24th Sept 2014
- 26th Nov 2014

Next Meeting

It was agreed to have the next meeting on the **12th March 2014** as scheduled in item 8.

Dublin Airport Stakeholders Forum

Meeting

27th Nov, 2013

Carlton Hotel, Dublin Airport

Agenda

To each member of the Dublin Airport Stakeholders Forum

The next meeting of the DASF will take place on Wednesday 27th NOV 2013 at 6.00 p.m. in the Clouds Rooftop Suite, Carlton Hotel, Old Airport Road, Cloghran.

Tea, coffee and sandwiches will be provided from 5.30 p.m.

AGENDA

1. Minutes of meeting of 25th September 2013
2. Matters Arising
3. Executive Committee review of DASF
4. Economic Development:
 - Presentation from Greater Dublin Drainage Project (TBC)
5. Correspondence
6. Activities Reports
 - i. Fingal County Council
 - ii. Dublin Airport Authority
7. Feedback from Working Groups
 - i. Environmental
 - ii. Passenger Services
8. Any other business

DUBLIN AIRPORT STAKEHOLDERS FORUM
Minutes of Meeting of the Forum held on 25th Sept 2013

Chair:	Dr. Danny O'Hare
Members:	
Ms. Helena Merriman	St. Margaret's Concerned Residents
Finbarr Quigley	Portmarnock Community Association
Mr. Tom Simpson	Irish Environmental Network
Cllr. Eoghan O'Brien	Howth-Malahide LEA
Cllr. Tom Kelleher	Fingal Development Board Chairperson
Cllr. Gerry McGuire	Swords-Balbriggan LEA
Ms. Maura Cassidy	DAA
Ms. Mary Taylor	Dublin City Council
Ms. Lorraine Sutton	Swords Community Council
Mr. Stephen Byrne	Malahide Community Forum

Apologies

Mr. Gilbert Power	Fingal County Council
Mr. Kevin Moriarty	Fáilte Ireland
Mr. Billy Hann	IAA
Cllr. Mary McCamley	Castleknock-Mulhuddart LEA
Mr. Flan Clune	Irish Tour Operations Federation
Bob Hilliard	DAA
Siobhan Moore	DAA
Mr. Peter Caulfield	Fingal County Council

Absent

Mr. Liam Berney	ICTU
Mr. Tony Lambert	Fingal Dublin Chamber
Mr. Michael Landers	IMPACT
Mr. Niall Walsh	Aer Lingus
Ms. Caroline Molloy	Santry Community Association
Ms. Alice Ratcliffe	St. Margarets Community Association
Mr. Jonathan Heavey	Ryanair
Mr. Michael Dawson	Fingal Tourism
Mr. Kieron Gargan	Cloghran Hill Residents Association
Mr. Christy McQuillan	SIPTU

In Attendance from Fingal Development Board.
 Mr. Ciarán Staunton

Apologies were read and recorded as above. It was confirmed that the meeting had reached a sufficient quorum to proceed with business at 6.10 p.m. The chair welcomed new members who were in attendance, Cllr Eoghan O'Brien replacing Cllr. Anthony Lavin, Cllr Gerry McGuire replacing Cllr. Anne Devitt.

The Chair informed the meeting that he has received news that the County Manager of Fingal David O'Connor, would be retiring

at the end of next month. He recalled that David was a great supporter of the DASF and that he had always encouraged the development of the Forum. Similarly it was noted that PJ Howell would retire at approximately the same time and it was remarked that PJ had always been facilitated and supported the work carried out at DASF. It was agreed to extend a vote of thanks and best wishes to the two senior officials as above.

1. Minutes of Meeting 5th June 2013

Minutes of the previous were circulated and read. It was observed that they would be altered to remove references to an "oversupply" of taxis. The reference to a fence would be removed and the date of these minutes was the 5th June. Pending these changes the chair will sign the minutes for the file.

2. Matters Arising

None were recorded.

3. Correspondence

A letter indicating that Paul Smyth would be replaced by Deiric O'Broin (absent) in order to represent NORDUBCO and DCU was distributed and noted.

4. Economic Development Presentation

The chair informed the meeting that no presentation was secured and that this is disappointing. Maura Cassidy indicated that the personal contacts held by Ivor were not available to facilitate a presentation and suggested that a more formal approach should be pursued from the Forum.

For the next meeting the DAA propose to ask the Head of IT within the Airport to give a presentation on progress that is being made. This was agreed.

5. Activities Reports

(a) Fingal County Council Report

In the absence of a Planning Official Mr. Ciarán Staunton gave a report of Planning Applications in hand and decided by the Council in relation to Dublin Airport. It was clarified in discussion that SID/01/08/EI was an extension to an application after a developer ceased operating. All other matters were NOTED.

In discussion it was queried whether DAA had made a submission to the Greater Dublin Drainage (GDD) Project. It was agreed that this would be checked. The following observations were made by members:

- The process has now identified lands at Clonsaugh as the preferred site for a large waste-water treatment station. This site is East or South East of the Airport campus
- The process up to now has sought the views of each statutory body affected by the proposed site
- There may still be time to make an observation on behalf of DASF to the Environmental Impact Study, though elected members think that the date is past

- If members are concerned that odours at the site could affect the airport they still retain a right to make observations as individual groups
- There is a context where DASF should try to catalogue the views of its members and offer these to such projects as the GDD

It was resolved that the DASF should be aware of the implications of the proposed waste-water treatment station at the site. To that end it was agreed to invite the GDD project team to give a presentation at the next DASF meeting.

(b) Dublin Airport Authority Activities Report

Maura Cassidy outlined the key points of the reports from DAA which included General Activities, Air Quality, and Noise Monitoring. Selections of items were highlighted as follows:

- The August 2013 data shows an 8% increase on passenger numbers and the rolling increase for the year is 6% up on the previous.
- Transatlantic market is now expanding and recovering
- IBAL litter survey showed very positive results for the Airport and Environs
- Phase 1 of the upgrade to the T1 multi-story car park is complete
- New shuttle bus service launched connecting the airport to Maynooth and Lucan
- Noise complaint stats are up for Portmarnock, entirely generated by one individual

In discussion queries were raised in relation to:

- Additional Transatlantic flights, have these started: it was clarified that these will not start until March 2014
- The Noise Complaints data needs to be read to take account of one individual causing a spike; it was clarified that DAA has to investigate each complaint separately and uniquely and cannot take another approach

6. Feedback from Working Groups

(i) Passenger Services Working Group

It was confirmed that Nora Owen's letter tabled at the last DASF has resulted in contact between the DAA and the Age-Friendly project in Fingal, with the input of the PSWG chair. There is a follow up meeting arranged whereby Age-Friendly concerns will be explored further via a walk-through. As noted previously Paul Smith has resigned from DASF, so this matter requires discussion and proposals to be developed.

(ii) Environmental Working Group

Ciarán Staunton informed the group that the EWG met on the 24th of September. The meeting raised the issue of the vacant Chairmanship of the EWG occasioned by the retirement of former Cllr. Peter Coyle. Councillor.

Eoghan O'Brien expressed tentative interest in this, but wanted to attend a meeting before committing to this role. In the meantime it was agreed that Danny O'Hare would chair the final EWG meeting of 2013, which is due to take place on the 19th of November. The EWG meeting discussed all the usual monitoring data and had a special focus on the Noise Action Plan for the Dublin region. As a result of the interest of members it was decided to invite the Environmental Health Officer of the Council to give a presentation at a future DASF meeting.

7. Any other business

The Chair informed the DASF that he intends to convene a meeting of the executive committee in the coming weeks. The opportunity would be taken to discuss the vacant PSWG chairmanship, but also to begin a process of reviewing the DASF as a whole. On this occasion the chair indicated that the option to commission an external evaluator should be taken, and that the Forum has not been reviewed in this way since Chris O'Malley's input in 2009. Progress will be discussed at the next DASF meeting.

Next Meeting

It was agreed to have the next meeting on the **27th of November 2013** as scheduled. This may be subject to change.

Dublin Airport Stakeholders Forum

Meeting

25th Sept, 2013

Carlton Hotel, Dublin Airport

Agenda

To each member of the Dublin Airport Stakeholders Forum

The next meeting of the DASF will take place on Wednesday 25th SEPT 2013 at 6.00 p.m. in the Clouds Rooftop Suite, Carlton Hotel, Old Airport Road, Cloghran.

Tea, coffee and sandwiches will be provided from 5.30 p.m.

AGENDA

1. Minutes of meeting of 5th June, 2013
2. Matters arising
3. Economic Development:
 - Presentation from National Transport Authority with regard to taxis (TBC)
4. Correspondence
5. Activities Reports
 - Fingal County Council
 - Dublin Airport Authority
6. Feedback from Working Groups
 - i. Environmental
 - ii. Passenger Services
7. Any other business

DUBLIN AIRPORT STAKEHOLDERS FORUM
Minutes of Meeting of the Forum held on 5th June 2013

Chair:

Dr. Danny O'Hare

Members:

Ms. Helena Merriman
 Mr. Tom Simpson
 Cllr. Kieran Dennison
 Cllr. Anthony Lavin
 Cllr. Tom Kelleher
 Cllr. Anne Devitt
 Mr. Paul Smith
 Ms. Maura Cassidy
 Ms. Mary Taylor
 Ms. Lorraine Sutton
 Mr. Tony Lambert
 Ms. Siobhan Moore
 Mr. Kevin Moriarty

St. Margaret's Concerned Residents
 Irish Environmental Network
 Castleknock-Mulhuddart LEA
 Howth-Malahide LEA
 Fingal Development Board
 Swords-Balbriggan LEA
 DCU
 DAA
 Dublin City Council
 Swords Community Council
 Fingal Dublin Chamber
 DAA
 Fáilte Ireland

Apologies

Ms. Rachel Kenny
 Mr. Flan Clune
 Finbarr Quigley
 Mr. Stephen Byrne
 Mr. Peter Caulfield
 Mr. Bob Hilliard

Fingal County Council
 Irish Tour Operations Federation
 Portmarnock Community Association
 Malahide Community Forum
 Fingal County Council
 DAA

Absent

Mr. Liam Berney
 Mr. Michael Landers
 Mr. Niell Walsh
 Ms. Caroline Molloy
 Ms. Alice Ratcliffe
 Mr. Jonathan Heavey
 Mr. Michael Dawson
 Mr. Kieron Gargan
 Mr. Christy McQuillan

ICTU
 IMPACT
 Aer Lingus
 Santry Community Association
 St. Margarets Community Association
 Ryanair
 Fingal Tourism
 Cloghran Hill Residents Association
 SIPTU

Cllr. Anne Devitt for Cllr. David O'Connor
 Fingal County Council

Mr. David Usher

Irish Aviation Authority

In Attendance from Fingal Development Board.

Mr. Ciarán Staunton and Ms. Noeleen McHugh

Apologies were read out and recorded as above.

1. Minutes of Meeting 13th March, 2013

Minutes of the previous were circulated read, agreed and signed by the Chair. It was subsequently noted that Tom Simpson was present and the previous minutes would be altered to record that.

2. Matters Arising

None were recorded.

3. Correspondence

A letter was received from Nora Owen dated the 28th of May and was read by members. It was noted that the letter explains that Fingal has the brand of being an Age-Friendly County. The letter requests a meeting with the DAA and other stakeholders to explore if the Age-Friendly concept could be extended to Dublin Airport. The chair welcomed this correspondence as timely and relevant to DASF.

In discussion it was noted that the concerns of older people would sit within the ambit of the Passenger Services working group. Maura Cassidy outlined how the DAA has also set up an advisory committee for Reduced Mobility through the Customer Services division called the "disability user group". A customer oriented booklet regarding the obligations of the DAA was distributed. In constituting this advisory committee the focus is agreed to be people with disabilities and older or aging passengers with the view of ensuring compliance with EC Regulations (1107/2006). This advisory group involves a representative from the National Council of Aging and Older People and has been consulted in detail on the provisions in both Terminals and discusses on-going issues. DAA extended an invitation for someone involved in the Age-Friendly Alliance to join this advisory group. In discussion it was deemed that this would be preferable to assigning the issue to the PSWG, with its more diffuse terms of reference.

It was resolved that Nora Owen will receive a reply outlining the above decision and furnishing her with contact details of the advisory group.

4. Economic Development Presentation

Under this heading the Forum invited Ivor Maleady of DAA to do a presentation on Surface Access issues, with a particular focus on taxis.

In his presentation he outlined the broad range of DAA's involvement in surface access at Dublin Airport. Within this he showed how growth of the bus service has grown, mostly at the expense of private motor car use. He stated that Dublin Airport is a bigger bus station than even Busáras in the City Centre. He explained the involvement in the taxi provision being driven by the need to ensure (as far as possible) that the taxi experience is a good one for customers. He stated that there are 1,574 permitted taxis at the airport, but no additional permits have been issued since 2009 as there is an over-capacity. DAA manages the taxi queue and works closely with NTA inspectors in regards to what it observes.

The following questions emerged in discussion, based on questions by the members:

- DAA is able to monitor taxi movements by counting the number of exits from the taxi lane. This indicates that taxis can have 4-6 fares per day
- There is no data available to calculate the average fare
- The normal criteria set by the NTA are the participating criteria set by DAA
- Restrictions in numbers are necessary as the taxi rank does not have the scope to take larger numbers of taxis. If this was entirely open to all comers the queue situation a problem would emerge with managing the queue and feelings of frustration
- There are complaints made to DAA about abusive and discourteous taxi drivers, several members of the Forum have experienced this or had such experienced related to them
- DAA facilitates local taxi trips by (a) Allowing local fares back to the top of the queue if they are no longer than 20 minutes away and (b) allowing free access for taxis to the car park for 10 minutes
- It was proposed that lesser used car parks might be re-used as a taxi area for pre-booked taxis. DAA are open to this, except that all car parks are busy at present
- The NTA inspectors are frequently present at the taxi rank themselves observing the customer experience
- The addition of a sticker for each airport taxi reminding [mainly the driver] that the customer experience is paramount. This could be discussed with the NTA.
- DAA has a taxi consultative group where six representatives of the permitted taxis enter into dialogue
- DAA has complaint forms available to the queue co-ordinators. However, the NTA has to action complaints
- Fáilte Ireland has the perspective that while there are complaints, Tourist more often tend to be very positive about the Taxi experience as one that is courteous and helpful whenever they are surveyed
- Not related to Taxis, members have also heard complaints about practices by Bus providers which may require Bus companies, particularly Dublin Bus to be in attendance

As a consequence of this discussion it was noted that efforts to have NTA engage with Passenger Services have failed so far. It was therefore decided to use the existing relationships (through Ivor) to invite NTA to attend the next Forum meeting to give a presentation on their complaints experience and to outline any plans they may have to addressing the various issues. At this point if the issues become very detailed the Forum would reserve the option of having Passenger Services work further on the issue.

5. Activities Reports

(a) Fingal County Council Report

In the absence of Rachel Kenny Ms. Noeleen McHugh gave a report of Planning Applications in hand and decided by the Council in relation to Dublin Airport. The items were NOTED. The chairman remarked on the absence of the Council's planning official. What was submitted was minimalist in detail and fell short of what is expected in the Planning report. He added that submitted reports need to be furnished in a timely fashion in future.

(b) Dublin Airport Authority Activities Report

Siobhan Moore outlined the key points of the reports from DAA which included General Activities, Air Quality, and Noise Monitoring. Selections of items were highlighted as follows:

- Quality monitoring metrics continue to show the high quality rating of Dublin Airport
- Passenger numbers are rising now continuously for a year, which is a good sign
- The North American Market (most recently Air Canada) is expanding as more destinations are added by the various carriers
- Grass cutting beside the runways is being used to help farmers who are short of silage
- The Development of the Topaz motor service station is the most significant ongoing investment at present
- The Gathering related activities are continuing, with the scope to have group messages displayed on boards for group arrivals
- Noise flight track monitoring and complaints reflect that works have shifted more flights on to the North-South runway
- DAA's sustainability report merits discussion, it was agreed to have this as an item on the next DASF agenda

In discussion queries were raised in relation to:

- *Engine Testing complaints in Swords seem to have fallen away, which could be due to different locations now be used for same.*
- *DAA should be congratulated regarding the continued high Quality Monitoring results*
- *Fáilte Ireland agrees that the North American Market is recovering*

5. Civil Aviation Policy

Siobhan Moore gave a presentation on the above. She stated that at the Irish Aviation Conference in December 2012 Minister for Transport, Tourism and Sport Leo Varadkar announced the intention to publish a National Aviation Policy by 2014. This policy will be drafted throughout 2013. An issues paper was published in March 2013, and a public consultation on these issues remains open until 30th June 2013. Siobhan outlined some of the issues that form a part of DAA's submission. It was notable that Customer Service is not mentioned as a theme. The issues paper contains headings on Airports, Air Services, Regulation and Governance, Aircraft Leasing & Finance, Aerospace, Education & Training, and General Aviation & Sustainability.

On discussion of issue the Chairman welcomed the opportunity that this presents for DASF member organisations to make useful policy arguments to the Department. He recommended that rather than trying to co-ordinate a single response that each individual DASF member

could make a submission on their own behalf, or on the behalf of their organisation.

To stimulate this it was agreed that Siobhan's presentation would be circulated to all members and that the link to the issues paper be highlighted within that.

6. DASF Website

Ciarán Staunton indicated that the DASF website had been redesigned and relaunched in January 2013. Since that time the traffic on the website has been very low. On the initial launch week there were 28 hits, but after that the average dropped to less than 8 hits per week. Using Google analytics it is possible to see that the majority of users click on to a page and leave the site immediately, which indicates accidental connections. There are spikes in use around the times of DASF meetings but beyond that www.dasf.ie has proven to be a disappointment, much lower in hits than other websites.

A discussion followed which found that using social media would be a more sustainable solution, with a very slim presence on both the DAA and FCC websites explaining the members and mission. It was agreed to move into a transition where the website is gradually retired in favour of these options.

7. Feedback from Working Groups

(i) Passenger Services

Paul Smith informed members that the PSWG remains in readiness to meet after the Forum meets in September to discuss the taxi issue with the NTA regulator. Paul proposed that the next DASF meeting also invites Dublin Bus in order to open engagement with them regarding Bus services.

(ii) Environmental

Ciarán Staunton informed the group that the EWG was due to meet on the 17th of June. It was pointed out that Cllr. Peter Coyle had retired and the EWG requires a new chairman, in which case it is necessary to inform the working group members that the meeting will not proceed on that date. The EWG chairmanship lies with the elected members of DASF who are sitting Local Electoral Area Chairs. These will be invited to provide a new chair from within their number. Ciarán Staunton related the content of the last meeting of the Environmental Working group which took place on the 25th of March. In reference to this the issues of noise complaints, flight track monitoring, flood risk management, air quality measurement and sustainability all featured in discussion.

It was noted that flood modelling is increasingly challenged by recent weather events in central Europe. It was recalled that FEMFRAMS has a dynamic ranking of flooding event frequency in assessing risks in various areas.

7. Any other business

Community members have observed a fence being erected at Harristown Lane.

DAA undertook to investigate this matter.

Next Meeting

It was agreed to have the next meeting on the 25th September 2013 as agreed.

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Chair:

Dr. Danny O'Hare

Members:

Ms. Helena Merriman
 Cllr. Kieran Dennison
 Cllr. Anthony Lavin
 Cllr. Tom Kelleher
 Mr. Paul Smith
 Ms. Maura Cassidy
 Ms. Mary Taylor
 Ms Lorraine Sutton
 Mr. Tony Lambert
 Ms. Rachel Kenny
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Apologies

Mr. Bob Hillard
 Mr. Flan Clune
 Ms. Siobhan Moore
 Finbarr Quigley
 Mr. Stephen Byrne
 Mr. Peter Caulfield

DAA
 Irish Tour Operations Federation
 DAA
 Portmarnock Community Association
 Malahide Community Forum
 Fingal County Council

Absent

Mr. Liam Berney
 Mr. Michael Landers
 Mr. Niell Walsh
 Ms. Caroline Molloy
 Ms. Alice Ratcliffe
 Mr. Jonathan Heavey
 Mr. Michael Dawson
 Mr. Kieron Gargan
 Mr. Christy McQuillan
 Cllr. Anne Devitt for Cllr. David
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 SIPTU
 Fingal County Council
 Irish Aviation Authority

In Attendance from Fingal Development Board.

Mr. Ciarán Staunton and Ms. Noeleen McHugh

Apologies were noted as above. The Chair welcomed the new Failte Ireland representative - Kevin Moriarty.

1. Minutes of Meeting 28th November, 2012

Minutes of the previous were circulated read, agreed and signed by the Chair.

2. Matters Arising

None were recorded.

3. Correspondence

None

4. Activities Reports

(a) Fingal County Council Report

Mr. Rachel Kenny gave a report of Planning Applications in hand and decided by the Council in relation to Dublin Airport. She highlighted that none of the matters in hand or recently decided are of major infrastructural import. The decided applications included:

- (F12A/0216) Two new backlit advertising signs
- (F12A/0274) Partial demolition and renovation of petrol station at Corballis Road
- (F12A/0344) Alteration of Sport pitches at ALSAA
- (F12A/0371) Retention permission of gate and fence at DHL
- (F13A/0016) Refers to signage at Hangar 3

The items were NOTED.

(b) Dublin Airport Authority Activities Report

Maura Cassidy outlined the key points of the reports from DAA which include Air Quality, Noise Monitoring and Complaints. Selections of items were highlighted as follows:

- Passenger numbers are up again for January 2013, by 2% on last year
- Long-Haul flights are becoming more and more important as Dublin and Dublin is becoming a Hub
- Cargo related traffic is growing again
- 19 lives were saved as a result of the defibrillators installed at Dublin Airport
- Gathering related activities see groups arriving in Ireland already, the airport has been lit up with green lighting

In discussion queries were raised in relation to:

1. *DASF members are not able to discern which airlines are responsible for most noise and flight-track issues.* DAA stated that they have guaranteed anonymity to the airlines as the vast majority of flights that go off track are due to weather or safety issues.
2. *The noise complaints in Santry are rising.* It was clarified that the runway 16:34 is getting more use as works are underway, this will end in 12 months' time and local residents groups have been made aware of the issue.

5. Economic Development

Ciarán Staunton explained that there was no presentation on this item because for various reasons the speakers suggested at the last DASF meeting were unavailable. Ivor Maleady (DAA) is available for the meeting in June and is offering to do a presentation all about surface access.

The chair recalled the previous meeting where Tony Foley had given a provocative set of issues that he believed DASF members should be focussed on. In particular it was felt that DASF should be aware of anything that they should collectively do about the issues raised.

A discussion of this ensued in which the following points were noted. In relation to Tourism it was stated that:

- Group bookings are not gone, they are still a way of leveraging good prices from hotels
- The GB market has declined for several reasons since 2005, making the Tourist bodies try to re-brand Ireland and look for new markets
- The difficulty of filling jobs in the tourism sector remains a big challenge, those colleges that produce local graduates place 100% of them
- Ireland punches above its weight in Tourism terms with 6.5 million visitors per annum, being higher than the golden 1:1 ratio
- More could be done, for example San Francisco has promoted a street for being the "most crooked", with great success.
- Dublin will be promoted in a different way in the future, taking in the outlying attractions, of which Fingal offers the best product in terms of leisure, and this is evolving with initiatives like Coastal tourism in Fingal and the Howth to Dun Laoghaire ferry
- Proximity to Dublin Airport is the life's blood of the local hotels, without it they would not thrive
- Festivals are organised which capitalise on the outer area, e.g. Flavours of Fingal and the Dublin Bay Prawn festival
- Fingal based groups, with the help of the Council, are running 40 local events over the course of the year
- We need to make more of opportunities like the Ireland V England Cricket match in Malahide in September, which is being beamed out live by SkySports
- We need to look at themes rather than general tourism, i.e. Conference capacity of Fingal, or the Dunsink Observatory which could be treated like Kepeke in Arizona (Science theme)
- Fingal County Council and the local Chambers are participating in a DIT initiative called Achiev, which will audit the tourist offering

6. Feedback from Working Groups

(i) Passenger Services

Paul Smith reminded members of the issue raised at the last DASF about a dual taxi rank, with one rank for very local trips and another for further distances (this would be incentivised by the taxi-drivers avoiding the DAA charge). It was noted that the Chair of the PSWG has written to the regulator about this and expects to have a reply at a future DASF.

It was also requested that Ivor Maleady includes DAA's view of this in his presentation in the June meeting. Maura Cassidy recorded that a change in legislation may be required for such a system to be implemented.

(ii) Environmental

Ciarán Staunton related the content of the recent meeting of the Environmental Working group. In reference to this the issues of noise complaints, flight track monitoring, flood risk management, air quality measurement and sustainability occupy most of the focus of the working group. The group discusses these matters in greater

detail than is discussed at the DASF and always revert to DASF if there are outstanding issues.

The request from Cllr Dennison to attend this meeting is noted, as is the request from Tom Simpson to attend purely as an observer. Both will be forwarded meeting documents.

7. Any other business

No business was recorded.

Next Meeting

It was agreed to have the next meeting on the 5th June 2013 as agreed.

Dublin Airport Stakeholders Forum

Meeting

13th March, 2013

Carlton Hotel, Dublin Airport

Agenda

To each member of the Dublin Airport Stakeholders Forum

The next meeting of the DASF will take place on Wednesday 13th March, 2013 at 6.00 p.m. in the Clouds Rooftop Suite, Carlton Hotel, Old Airport Road, Cloghran.

Tea, coffee and sandwiches will be provided from 5.30 p.m.

AGENDA

1. Minutes of meeting of 28th November, 2012
2. Matters arising
3. Correspondence
4. Activities Reports
 - a. Fingal County Council (to be circulated)
 - b. Dublin Airport Authority (to be circulated)
5. Economic Development
6. Feedback from Working Groups
 - i. Environmental
 - ii. Passenger Services
8. Any other business

